



HEVER CASTLE

Access Statement:

Medley Court, Hever Castle Self Catering Property

1. Introduction

Medley Court is a luxurious property forming part of the Astor Wing, William Waldorf Astor's magnificent addition to Hever Castle in 1903.

Situated within the 300-acre Hever Castle estate, Medley Court was originally built by Lord Astor and has been superbly restored in 2009. With open fires, a roll top bath, a private courtyard looking over the castle grounds, moat and gardens however retaining all of Astor's handcrafted impressive wood paneling. Whilst we aim to meet the needs of all our guests there are some period features of the house which might make access difficult for people with limited mobility.

If you can manage to tear yourself from the splendor of Medley Court and all that Hever Castle has to offer, there is much to see in the surrounding area, from many delightful country pubs, stately homes to nearby towns like Tunbridge Wells, (situated approximately 20 minutes by car), perfect for a spot of shopping.

We look forward to welcoming you to Medley Court. If you have any queries or require any assistance, please phone 01732 861703 or e-mail rsmith@hevercastle.co.uk

2. Pre-Arrival

Medley Court is situated on the Hever Castle Estate which is situated 3 miles south east of Edenbridge in Kent, between Sevenoaks and East Grinstead. Junctions 5 and 6 off the M25 are only 20 minutes away as is Junction 10 off the M23. Gatwick Airport is only 30 minutes away and Heathrow one hour and helicopter landing is possible in certain parts of the grounds.

The grid reference for the property is TQ476 9545291.

❖ By Road:

We will e-mail/post maps and directions to you personally prior to your arrival with us. Guests that are arriving by car will need to be aware of our postcode which is TN8 7NG.

❖ By Rail:

Hever Railway Station is the closest railway station to the property which is approximately 3/4 mile away. The main route is the London Bridge-Uckfield). Taxis would have to be booked in advance otherwise it is a one mile rural walk to the property.



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Alternatively, Trains run from London Victoria and London Bridge (via Oxted or East Croydon) to Edenbridge Town Station. You will then need to take a taxi for three miles to the castle. Relyon Taxis are near the station, telephone 01732 863800, or call Edenbridge Cars on 01732 864009. We suggest that you book a taxi in advance.

Eurostar terminal at Ashford is 1¾ hours drive by road.

❖ **By Air:**

Gatwick airport is 30 minutes away, Heathrow is one hour. Medley Court can then be reached by Road or Rail as above.

❖ **By Sea:**

Dover is 1¾ hours away by road as is the Channel Tunnel at Folkestone.

The nearest shops are at Edenbridge Town which is 2.5 miles or 4km.

❖ **Bus Stop:**

The nearest bus stop is situated on Hever Road opposite the t-junction. There is a bus shelter and seating.

3. Car Parking and Arrival

There is a private gravel car park for Medley Court guests for up to 6 cars. The car park is well lit at night with both drive lighting and motion sensors situated to the front of the property.

Access to the property is gained through an automated gate system at the private entrance and not the main entrance to the Castle. Maps and directions will be sent prior to guest's arrival. On arrival guests are requested to press the Astor Wing button to be buzzed through where they will be met by a member of the team.

There are three steps into the property. The terrace step is 160mm in height leading onto the porch step which is 200mm in height with a further step into the hallway of 100mm in height. This leads through to the hallway of Medley Court.

4. Welcome Area and Hallway

Guests are welcomed into the hallway, which is level throughout and given a tour of all the facilities.



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Assistance can be given with luggage.

There is a three-tier wheeled table which holds the guest book and Ordnance Survey maps situated in the hallway.

Situated by the front door is an umbrella stand which holds two Hever Castle Umbrellas.

Along the hallway there are locked cupboards which store the iron and ironing board, further linen, mop and bucket and tennis racquets and balls.

5. Bedrooms

There are two double en-suite bedrooms situated on the ground floor of the property and two bedrooms- one single and one twin/double situated by means of 17 stairs which are each 180mm in height. These upstairs bedrooms share a bathroom.

Guests will be asked prior to their arrival whether they require a twin/double room.

The twin/double room- Humphrey 1 situated at the top of the stairs has a step- height 12cm going into the bedroom and a further step into the hanging space area. Again 10cm.

All beds are 710mm in height and doorways are 780mm-81 cm in width.

Our beds are made up with duvets and sheets, however, blankets and sheets can be provided on request.

Both our duvets and pillows are feather and down, however, alternatives are available on request. Please specify before your arrival if required.

There is seating, bedside tables, bedside lamps, a wardrobe (plus a chest of drawers and separate dressing room in Cobham 1. There are also bureaux in both master bedrooms downstairs.

There is a Freeview flat screen digital television in all double rooms and lounge (to include DVD in the lounge). These include children's programmes.

All three double rooms have access both sides of the beds. The single bedroom upstairs has access via one side only.

The bedrooms are all carpeted with tufted natural 80% wool and 20% nylon soft carpet.



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6. Bathrooms

All toilets in the property are 400mm in height.

There is a non-slip mat available to utilise in the bathrooms which is situated in the property.

Both Cobham 1 and Cobham 2 have their own en-suite bathrooms. Humphrey one and two upstairs share a bathroom.

❖ Cobham 1 bathroom

A bath is located in the bathroom with a separate fixed head shower cubicle with a 700mm entry gap and a step of 100mm is also part of the bathroom facilities. The shower cubicle is accessed by a wide folding door.

The toilet is as above.

Both the bedroom and bathroom are accessed via a 800mm wide, step free/level entry doorway.

❖ Cobham 2 bathroom

The Toilet- height as above.

Roll Top Bath which incorporates a handheld shower fixture.

A separate fixed head shower cubicle is accessed by a wide folding door.

❖ Upstairs bathroom

This is a shared bathroom shared between the single and double/twin bedrooms.

The toilet- height as above.

Bath with fixed shower head over.

There is a small step up to the toilet area which is 12cm in height.

7. Public Areas-Hall, Stairs Landing, Corridors

All public areas are lit using a combination of both ceiling and table- lamps.

The flooring throughout the hallway is sisal (a twine rope carpet).



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There are no steps to the lounge, kitchen or two downstairs cloakrooms which lead off from the hallway.

There is a continuing flight of seventeen 180mm stepped stairs to the upstairs bedrooms and bathroom.

The house is centrally heated throughout.

There are automatic audible smoke alarms both downstairs and upstairs.

8. Downstairs Cloakroom

There is a unisex downstairs toilet with double vanity unit which is located off the hallway. This is step free/level entry. (Height and width of door as above). Hard wooden oak flooring.

9. Downstairs Toilet

There is a further small unisex toilet with small sink located off the hallway next to Cobham 2 bedroom and the lounge area and is accessed via the same step free/ level entry. Carpeted with a Sisal carpet.

10. Dining Room

The dining room is situated off the hallway on the ground floor. (Width of door as above). It is a step free/level entry.

Carpeted with a sisal carpet

Large Windows allowing plenty of natural light supplemented by overhead lights and table lamps on the cabinet to the rear of the room.

There is seating for 8 at a solid mahogany table with co-ordinating chairs- the table has 3 leaves which have been fitted in place. 2 of the chairs are carvers. There are a further 2 matching carver chairs situated in the bay window of the dining room.

The chairs are h-109cm and 52cm d and 51cmw with turned legs and turned arms on the carver chairs. The carver chairs are h- 119.5cm and w-58.5cm and d- 52cm

There is a sideboard with drawers to the rear of the room which stores the cutlery, table mats etc.

There is an open fireplace which is not for use.

Inside the door of the dining room there is a folding card table with spindle legs.



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11. Kitchen

Access can be gained from the front of the property through the kitchen where there are two doors which open together giving a width of 127cm when the doors are open. Furthermore, access can also be gained from the hallway which is level/step free.

There are two steps from the outside of the property leading into the kitchen which are both 130mm each deep and 2770 in width.

The kitchen holds a dishwasher, tall fridge/ freezer, washer /dryer, combi oven, all utensils and crockery, glassware items and baking items.

All surfaces are made up of granite.

The flooring is a limestone

There is also a tall dresser which holds a set of crockery and the glassware.

There is a kitchen table with 6 wicker chairs and cushions. There are two further leaves available to this table on request.

12. Lounge

This is situated off the hallway and next to Cobham 2 bedroom. It holds a 3-seater sofa, a further 2-seater sofa and 1 x armchair.

The lounge is accessed via a step free/level entry.

There is a TV table with shelf under to house the DVD player.

A further sideboard is positioned to the left of the room which holds children's toys/books and games.

There are further occasional tables with table lamps and one floor standing lamp.

An open fireplace will be laid ready for guests to utilise. A fireguard is placed in situ. Kindling, matches and logs will be available.

13. Private Garden and Loggia Area

This can either be located via the front of the property from the car park area which is same level or through the lounge to the exterior of the property where there are steps. (See below).



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The lockable door leading onto the loggia area is 90cm in width.

The loggia holds a teak table and chairs with 6 chairs and a further 4 x teak loungers for guests to utilise.

The garden is laid to lawn adjacent to the outer Moat with a hedge surrounding it.

There are views over the outer moat, Castle and Astor Wing lawns. There are deep water signs on both sides of the outer moat.

There are planter pots around the loggia area.

On one side of the loggia there is a further door leading on to the private garden with 3 steps each are 12cm in height.

On the opposite side of the loggia there is a further two step which have a height of 15 inches.

There is a fully stocked log area here for guests to utilise.

14. Additional Information

There is a fire safety awareness notice situated in the kitchen by the fridge.

Fire extinguishers are situated throughout the property with a further fire blanket which is situated in the kitchen.

A wheelchair may be rented from us- please request prior to your arrival. This will be available at your property on arrival if previously requested.

There is a fully stocked first aid box and instruction booklet situated in the kitchen. Please be aware that we do have trained first aiders on the Haver Castle Estate should the need arise.

There is a welcome folder located in the hallway which holds all information of emergency contact numbers, local activities, pubs/restaurants, castle and garden information and further property information. This will be pointed out to guests on arrival at the property.

There is a selection of local takeaway menus situated in the drawer of the kitchen.

Mobile phone reception inside the property is poor dependant on your service provider but fine to the outside of the front of the property.



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There is Wi-Fi available throughout the property which is free for guests to use. Log in codes/passwords are not required.

Complimentary Vouchers to the Castle and Gardens will be given to guests on arrival for use during their stay.

We can cater for guests if required- please contact your co-ordinator prior to your stay with us for further information and prices.

During the period of December there will be two Christmas trees in situ. One will be situated in the lounge and one in the dining room.

15.Contact Information

Address including postcode: Medley Court, Hever Castle, Hever, Nr Edenbridge, Kent, TN8 7NG

Telephone: 01732 861800

E-mail: stay@hevercastle.co.uk

Website: www.hevercastle.co.uk

Hours of Operation: Flexible. If check in is required out of the allocated time of 4pm please contact the office prior to your arrival and we will arrange for a member of the team to greet you at your requested time.