



HEVER CASTLE & GARDENS

CHILDHOOD HOME OF ANNE BOLEYN

IMPORTANT INFORMATION - AFTERNOON TEAS

- Afternoon Teas must be pre-booked and are subject to availability.
- Booking closes at 3pm on the day before the Afternoon Tea date.
- Tickets cannot be resold, exchanged, transferred to another date or refunded.
- Bookings are for up to 6 people. For larger parties over 6 please contact us.
- **Children** must be 12 years and over.
- **Allergy Information** - If you have any special dietary requirements, please make us aware at the time of booking and we will be happy to offer suitable alternatives.
- **Sittings** are at 30 min intervals between 12.30 and 16.00 and last for 1.5 hours.
- Please note that **general admission tickets** must be purchased at the time of making your Afternoon Tea booking.
- **If you are an Annual Member:** Please select this ticket type and you will not be charged for admission. You will need your membership card number to complete your purchase and will need to produce your card on entry. Annual Member discount is not valid for pre-booked Afternoon Teas.
- **If you have Complimentary Tickets or Tesco Clubcard Vouchers:** Please contact the Estate Office to make your booking - call 01732 865224 09.00 - 17.30. Tesco Clubcard Vouchers are not valid for the Afternoon Tea menu.
- **If you are a B&B Guest:** Please contact the Astor Wing to make your booking - call 01732 861800 09.00 - 17.30. Tesco Clubcard Vouchers are not valid for the Afternoon Tea menu.
- **Visitors with accessible needs:** Please contact the Estate Office to make your booking and to discuss accessibility - call 01732 865224 09.00 - 17.30 (Mon – Fri) or 01732 861800 (Weekends and Bank Holidays). Due to the historic nature of the building, wheelchair access is via a back of house area. Standard charges apply to visitors with accessible needs, general admission for carers is free of charge. Proof of disability will be requested, which may include a Blue Badge, statement of special educational needs from LEA or NHS, or a letter from a medical professional on NHS headed paper.
- Always check details before travelling. Hever Castle reserves the right to close all or part of the Castle, grounds, catering outlets, and activities, and to change or cancel events. Menus are subject to short notice alteration and all items are subject to availability.